MODEL AG-300
DIGITAL PRESSURE INDICATOR
(with SC Electronics)

SENSOTEC
SC Series

1TK -001.00

FUNCTION / VALUE
UP
CLEAR/ DOWN

STATUS
TARE
L-1
L-2
L-3
L-4

MENU
ENTER
EXIT

TEST
TARE

SENSOTEC
2080 Arlingate Lane, Columbus, Ohio 43228, (614) 850-5000
AG-300 User’s Guide
Sensotec Part Number: 008-0364-00
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NOTES
1.1 What is the AG-300?

The SENSOTEC Model AG-300 Digital Pressure Indicator is a high accuracy transducer-signal conditioner combination with many useful features. The SENSOTEC Model SC-200 electronics serve to correct the transducer’s non-linearity and provide for auto-zeroing and automatic periodic calibration. Some of the system features are:

- Four alarm limits, with versatile setup
- Automatic setup, calibration, and scaling
- 16-bit resolution
- Full six-digit (999,999 maximum) display
- RS-232 or RS-485 communications options
- Rugged 3/8 DIN aluminum case for bench, panel or rack mounting
- Fast analog peak detection, without bleed-off
- Push-button on/off tare feature
- No knobs or adjustments
Chapter 2

Getting Started

2.1 Start up the AG-300

1. Start up the AG-300.

Connect the power cord to the power source, and turn the On/Off switch on the back of the AG-300 to the On position.

The AG-300 runs through a test mode that lasts a few seconds. When the AG-300 enters its normal operating mode (RUN mode), you will see the following format on the front panel display:

\[ \text{X TK 00000 PSI} \]

where:

- \( \text{X} \) is the channel number (omitted for single-channel instruments)

- \( \text{TK} \) indicates tracking mode. The AG-300 “tracks” the signal, continuously updating the display in response to the signal from the transducer.

- \( \text{00000} \) displays the current value from the transducer (in engineering units) in Track mode
$PSI$
indicates the engineering units being used.

2. You're Ready to Use the AG-300

Put some test stimulus on the transducer to observe the AG-300 display change in response to it.
Chapter 3

Operation

3.1 Main Features of the AG-300

To simplify discussion of the operation of the AG-300, consider the significant features available on this unit.

**Auto-Zero Function**
The AG-300 performs an auto-zero function every 10 seconds, in which the display reverts to zero in the absence of a signal. Auto-zeroing occurs when the signal has not exceeded 10 display counts during the past 10 seconds. This feature has two advantages:

- It removes the effect of slight temperature shifts that occur in the transducer’s output.
- It eliminates the need for potentiometer adjustments for zero.

If you want, you can disable this function through the AUTO-ZERO menu item in SETUP mode, as described in Section 4.5.

*Important: During the first minute after you start up the AG-300, the auto-zero function operates every two seconds to compensate for the transducer’s initial warm-up.*

**Automatic Check**
Another feature is automatic self-checking, which occurs regularly every 60 seconds. The AG-300 checks itself for gain and zero accuracy, once per minute if the Auto-Check feature is turned on.
You can disable automatic checking through the AUTO-CHECK menu item in SETUP mode, described in Section 4.1.

**Removing a Preload (Tare)**
The starting point of a measurement may not always be a true zero. This is called a preload. An example might be the weight of a scale platform, where we only desire to weigh the contents of the scale, rather than the total weight.

- Press the TARE/EXIT button, which serves to zero the instrument in the presence of a load up to full scale. Pressing TARE/EXIT alternately applies and removes the tare value.

**Peak and Valley Detection**
The AG-300 features two modes of peak detection, digital and analog. In both, the AG-300 compares each reading to previous readings and stores the highest value.

- Digital peak detection, called HI PT (“high point”) detection, is active by default. In this mode, the instrument compares each reading with previous readings and stores the highest value. However, it is possible for a very fast peak to be missed, if it occurs when the converter is not taking a reading. A low-point (“valley”) detector operates similarly to detect the lowest value signal.

- Analog peak detection, called Fast Peak, becomes active when you turn on Fast Peak in SETUP mode. With Fast Peak active, the AG-300 captures a rapid peak and holds it until the ADC can read it. The instrument digitizes the captured value and then stores it digitally.
3.2 Operating Procedures

This section shows you the operating procedures for the AG-300.

Start up the AG-300

1. Connect the power cord to the power source.
2. Turn the On/Off switch on the back panel to the On position.

Normal Operation after Start-Up
Each time you start up the AG-300, it runs through a test mode. The instrument then enters its normal operating mode, called RUN mode.

1. Test Mode
The AG-300 enters a test mode that lasts a few seconds. During this time, you will see all the LED indicators on the front panel illuminate momentarily.

In the test mode, the AG-300 performs the following tasks.

- Calibrates the analog-to-digital converter (ADC).
- Checks the serial transmission link that sends information between boards within the instrument.
2. RUN Mode

When the test mode finishes, the instrument enters RUN mode, its normal operating mode. You will see the RUN mode display as shown in Figure 3.2.

![Figure 3.2 -- Front Panel in RUN Mode](image)

The display format is shown below:

\[ X \ TK \ 00000 \ PSI \]
where:

\[ X \]
   is the channel number (omitted for single-channel instruments).

\[ TK \]
indicates tracking mode. The AG-300 “tracks” the signal, continuously updating the display in response to the signal from the transducer.

\[ 00000 \]
displays the current value from the transducer (in engineering units) in Track mode.
**PSI**
indicates the engineering units being used (you can change this in the setup procedure, Section 4.5).

If the AG-300 detects an error, the display shows an error code in the format:

**ERROR XXYY**
where:

**XX**
is the Channel number (e.g., 01)

and:

**YY**
isa the error code

For example, ERROR 0163 means the AG-300 has detected error code 63 (signal exceeds full scale) on Channel 01. For a complete list of error codes, see Section A.1.

**3. TARE Button**

To reset the display to zero, press the TARE/EXIT button while in RUN mode. To restore the tare value, press the TARE/EXIT button again. The TARE light will illuminate when tare is on.
4. Automatic Functions

During normal operation, the AG-300 has two automatic functions that occur at regular intervals. Either or both functions may be enabled or disabled in SETUP mode.

Auto-Zero Function (AUTO-ZERO)

When the auto-zero function is enabled (the default), the display reverts to zero once every 10 seconds when there is “no signal” present. “No signal” is defined as 10 counts or less on the display.

You can disable the Auto-Zero function in SETUP mode.

Automatic Checking (AUTO-CHECK)

When automatic checking is enabled, the instrument checks its ADC calibration once every 60 seconds. While checking is taking place, you will see the display fill with dashes (---------------). The display returns to RUN mode when calibration is complete. The channel number may also be displayed with the dashes during Auto-Check.

You can disable the Auto-Check function in SETUP mode.

5. Peak Detection

The AG-300 has two modes of peak detection, digital and analog (called Fast Peak).
If the Fast Peak feature is active, the AG-300 uses its fast analog circuitry to capture the peak value (in less than 1 millisecond), then digitizes the value and stores it digitally. The instrument checks each subsequent peak value against the stored value to determine which is higher. The display function of the AG-300 operates slightly slower in this mode, due to the extra work that the Fast Peak function causes for the Amplifier Board circuitry.

If the Fast Peak feature is not active (the default), the digital peak detector functions by comparing the digital value of the tracking signal for this channel with the previous values, and using the highest one. The ability to capture a peak in this fashion is limited to the A/D converter update rate (usually about 1/60 second).

**Viewing the Peak Value**

To view the peak value (either digital or analog), while in RUN mode, press the UP button once. The Display will indicate HI PT. When you release the button, you will see the peak value.

If you wish to reset the peak value to zero, press the CLEAR button.

**Viewing the Valley Value**

In addition to the peak values, the AG-300 also stores the lowest value detected by the display circuitry. This is called the Valley value, and may be viewed by a second pressing of the UP button. While you are pressing the button, the display will read LO PT, and the value will be displayed upon release of the button.
If you wish to reset the valley value to zero, press CLEAR.

**Leaving the Peak and Valley Modes**

To leave either the peak or valley modes, press the UP button until the display reads TK (for “track”).

(You can also issue remote commands to read or reset peak and valley values by using the digital input pins on the 25-pin Microprocessor connector on the rear of the AG-300, or by commands through the RS-232 or RS-485 link.)

**6. Changing Channels**

Additional mathematics channels may be installed in your instrument. If you have a multi-channel AG-300, use the following steps to move to a different channel.

- In RUN mode, press (but do not hold) the TEST button.
- When you release the button, you will see the new channel number on the display.
- Continued pressing of the TEST button will cause the channel number to increase through the entire range of available channels.
- If the TEST button is pressed and held for 3 seconds, the channel’s shunt calibration value, if the transducer has shunt calibration available, will be displayed.
7. Using the Limits Function

The AG-300 has four separate alarm limits, which may be set up in a wide variety of modes, and may be assigned to operate on any combination of channels. The assigned value of signal is compared digitally with the stored limit values, and an alarm is issued when the limit is exceeded.

Front panel lights L1, L2, L3 and L4 monitor the limits. Open-collector outputs are also available on four terminals of the Microprocessor connector. Optionally, solid-state relay outputs, rated at 110VAC, 1.5 amperes are also available. Hard-contact relays are also available, rated at 100 VDC, .5 amperes.

The full setup of the limits circuits is explained in Chapter 4 -- SETUP.
4.1 Overview of the SETUP Procedure

This section assists you with the application, wiring and setup of the AG-300.

**Hardware Setup**

The AG-300 is designed for bench mounting, panel mounting, or rack mounting. If you choose bench mounting, you may want the optional carrying handle/bench stand (part number 032-0447-00).

**1. Panel and Rack Mounting Instructions**

The AG-300 has two Rack-Mounting Jacks (part number 032-0438-00) that slide into two slots at the sides of the instrument.

- In the panel or rack, cut a hole 5.35" wide by 2.68" high. The panel may be up to 1/4" in thickness.
- Use a 0.062" Allen wrench to remove two setscrews that hold the Rack Mounting Jacks to the case. To do this, insert the wrench into the side slots at the rear. Remove the screws completely.
  - Remove the Rack Mounting Jacks by sliding them toward the rear. If the jacks don't slide easily, tap them gently.
  - Put the AG-300 through the hole in the panel.
  - Reinsert the Rack-Mounting Jacks into the slide slots. Slide them as far toward the panel as possible.
  - Reinsert the setscrews and tighten them. This will force the Rack-Mounting Jacks toward the rear side of the panel, drawing the instrument tightly into place.
2. Wiring the Transducer to the Amplifier Board Connector

To connect your transducer to the AG-300, you need to wire it to the 12-pin connector on the rear of the Amplifier Board. The pin-out for this connector is shown on the following table (Table 4.1).

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>+ Excitation --DO NOT USE!</td>
</tr>
<tr>
<td>2</td>
<td>+ Sense--DO NOT USE!</td>
</tr>
<tr>
<td>3</td>
<td>- Sense--DO NOT USE!</td>
</tr>
<tr>
<td>4</td>
<td>- Excitation--DO NOT USE!</td>
</tr>
<tr>
<td>5</td>
<td>+ Signal--DO NOT USE!</td>
</tr>
<tr>
<td>6</td>
<td>- Signal--DO NOT USE!</td>
</tr>
<tr>
<td>7</td>
<td>Analog Out (usually +/- 5V)</td>
</tr>
<tr>
<td>8</td>
<td>AGND (Analog Ground)</td>
</tr>
<tr>
<td>9</td>
<td>DO NOT USE!</td>
</tr>
<tr>
<td>10</td>
<td>DGND (Digital Ground)</td>
</tr>
<tr>
<td>11</td>
<td>Aux. Input 1</td>
</tr>
<tr>
<td>12</td>
<td>Aux. Input 2</td>
</tr>
</tbody>
</table>

**IMPORTANT:** Do not connect anything to the pins indicated as “DO NOT USE.”
The Analog Output signal (pin #7) is the voltage output of a digital-to-analog converter. This will be scaled and corrected digitally to the engineering units that you specify in SETUP mode. The Analog Output Signal value is usually +/- 5 volts, it can optionally be 0-10 volts or 4-20mA. If the optional wide-band analog output has been purchased, the analog output on pin #7 will be an amplified copy of the transducer signal, with a bandwidth of 0 to 1kHz. Rear panel potentiometers are used to set zero and span. Digital correction by microprocessor is not performed on this output.

3. Wiring for Communications or Limits Outputs

The 25-pin Microprocessor connector serves as an interface between the AG-300 and the user in these circumstances:

- Communication by RS-232 or RS-485, both to and from the AG-300
- Use of open-collector limit outputs (4)
- Use of digital inputs, such as for resetting tare, peak and limits

The connector itself is a D-subminiature device, familiar to users of digital communications. In such communications, certain pins are reserved for such functions, and these standard designations have been maintained. Table 4.2 lists the functions of the pins of the Microprocessor connector.

SETUP Procedure

The AG-300 has a SETUP mode that allows you to display or change settings that control the operation of the instrument.

These settings are accessible through menus, which appear in the display on the front panel after you enter SETUP mode. The AG-300 has four types of setup menus, and each menu contains various menu items.
1. Setup Menus

The following menus are available in SETUP mode. The remaining sections of this chapter provide more detail about each type of menu.

<table>
<thead>
<tr>
<th>Menu Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Limit Menu (Limit 1-4)</td>
<td>Allows you to define parameters for up to 4 signal levels that will activate limits. There is one menu for each limit.</td>
</tr>
<tr>
<td>SYSTEM</td>
<td>Contains system-wide parameters including excitation voltage.</td>
</tr>
<tr>
<td>SERIAL COM</td>
<td>Displays the settings for communications with the RS-232 or RS-485 interface.</td>
</tr>
<tr>
<td>Channel menus (CHANNEL 1-4)</td>
<td>Lets you define parameters for up to four transducers. (For a single-channel AG-300, only CHANNEL 1 is active.)</td>
</tr>
</tbody>
</table>
Table 4.2: Microprocessor Board Pin Connections

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>No Connection</td>
</tr>
<tr>
<td>2</td>
<td>Data In (RS-232 only)</td>
</tr>
<tr>
<td>3</td>
<td>Data Out (RS-232 only)</td>
</tr>
<tr>
<td>4</td>
<td>Clear to Send (connected to pin 5)</td>
</tr>
<tr>
<td>5</td>
<td>Request to Send (connected to pin 4)</td>
</tr>
<tr>
<td>6</td>
<td>Data Set Ready</td>
</tr>
<tr>
<td>7</td>
<td>DGND (Digital Ground)</td>
</tr>
<tr>
<td>8</td>
<td>Data Carrier Detect (pulled up to +5V)</td>
</tr>
<tr>
<td>9</td>
<td>Digital Input #2 - Clear Peak, Limits</td>
</tr>
<tr>
<td>10</td>
<td>Digital Input #1 - Clear Tare</td>
</tr>
<tr>
<td>11</td>
<td>Digital Input #0</td>
</tr>
<tr>
<td>12</td>
<td>Transmit B (RS-485 only)</td>
</tr>
<tr>
<td>13</td>
<td>Transmit A (RS-485 only)</td>
</tr>
<tr>
<td>14</td>
<td>Limit 1 Output (Open Collector)</td>
</tr>
<tr>
<td>15</td>
<td>Limit 2 Output (Open Collector)</td>
</tr>
<tr>
<td>16</td>
<td>Limit 3 Output (Open Collector)</td>
</tr>
<tr>
<td>17</td>
<td>Limit 4 Output (Open Collector)</td>
</tr>
<tr>
<td>18</td>
<td>No Connection</td>
</tr>
<tr>
<td>19</td>
<td>DGND (Digital Ground)</td>
</tr>
<tr>
<td>20</td>
<td>Data Terminal Ready (not connected)</td>
</tr>
<tr>
<td>21</td>
<td>Digital Input #3 - Tare on</td>
</tr>
<tr>
<td>22</td>
<td>Ring Indicator (not connected)</td>
</tr>
<tr>
<td>23</td>
<td>No Connection</td>
</tr>
<tr>
<td>24</td>
<td>Receive B (RS-485 only)</td>
</tr>
<tr>
<td>25</td>
<td>Receive A (RS-485 only)</td>
</tr>
</tbody>
</table>

**IMPORTANT:** To use the Digital Input pins (#9-11,21), connect the pin to DGND momentarily. You can have other functions programmed for these pins on special order.
2. Entering SETUP Mode

- To enter SETUP mode, press and hold the UP and DOWN buttons at the same time. You will see SETUP.
- When you release the buttons, you will see the first SETUP menu (LIMIT 1).
- To leave SETUP mode and return to RUN mode at any time, press EXIT. (If a numeric value is displayed, first press ENTER repeatedly to move through the displayed digits and to the next menu item, then press EXIT to return to RUN mode.)

3. Moving Through SETUP Menus and Menu Items

The following steps show you how to move through menus and menu items and how to display or change the setting of a particular item.

<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scroll through menus</td>
<td>Press DOWN to scroll through menus one at a time. Press UP to move to a previous menu.</td>
</tr>
<tr>
<td>Select a menu</td>
<td>Press ENTER to display the first menu item.</td>
</tr>
<tr>
<td>Scroll through menu items</td>
<td>Press DOWN to scroll through menu items one at a time. Press UP to move to a previous menu item.</td>
</tr>
<tr>
<td>Display the current setting of a menu item</td>
<td>When you see the menu item displayed, press ENTER. To move to the next menu item without changing the setting, press ENTER again.</td>
</tr>
<tr>
<td>Change the setting of a menu item</td>
<td>Press ENTER to display the current setting. Press UP or DOWN until you see the setting you want. To accept the new setting and move to the next item, press ENTER.</td>
</tr>
</tbody>
</table>

**IMPORTANT:** Once you select a menu, you cannot move to a different menu while in SETUP mode. To do this, you must first return to RUN mode (by pressing EXIT), then enter SETUP mode again (by pressing UP and DOWN together).
4. Leave SETUP Mode

To leave SETUP mode and return to RUN mode at any time, press EXIT. (If a numeric value is displayed, first press ENTER repeatedly to move through the displayed digits and to the next menu item, then press EXIT to return to RUN mode.)

4.2 LIMIT Menu

There are four LIMIT menus, which allow you to define up to four signal levels that will activate limits. You will see these menus displayed as LIMIT 1 MENU, LIMIT 2 MENU, LIMIT 3 MENU, and LIMIT 4 MENU.

The same settings apply to all four menus. To simplify the discussion, we use the term Limit Menu to refer to these menus.

Understanding Limits, Setpoints and Return Points

Limits are signal levels at which we wish some action (such as a light to come on or go out, or a switch to close) to take place. The point at which we wish this action to take place is the SETPOINT.
The RETURN point (the point at which the action that took place at the SETPOINT returns to its original state) should be described as well. In general, when we reach a setpoint, we want an action to happen once. If the signal level is changing slowly near the test point, “chatter” may result, in which the limit rapidly energizes and de-energizes. To keep this from happening, we can specify the SETPOINT, at which the action would occur, but also specify the RETURN point, where we want the action to cease. If the amount of “deadband” between these two values is more than the expected noise, the desired action will take place only once. See Figure 4.1, where these terms are graphically shown. The SETPOINT and the RETURN point should always be separated, to insure that small amounts of noise on the signal will not become a problem.

![Diagram of Limit Terms](image)

*Figure 4.1 -- Limit Terms*
It may be seen from Figure 4.1 that the \textit{RETURN} point must be on the same side of the \textit{SETPOINT} as the direction from which the signal approaches the setpoint. Thus, for a rising signal, the \textit{RETURN} point is less (signal-wise) than the \textit{SETPOINT}. If the signal were falling at the time that we wished an action to take place, the \textit{RETURN} point value would be greater than the \textit{SETPOINT}. Notice Figure 4.2 a and b, where these two conditions are shown. From this figure, it is easily seen that it is important to know from which direction we expect the signal to approach the setpoint to set up the proper values for setpoints and return points.

A good general rule for \textit{SETPOINT} and \textit{RETURN} point values is that they should be separated by at least one percent of the full-scale value.

\textit{Figure 4.b -- Falling Signal Deadband}
**Figure 4.2b -- Falling Signal Deadband**

**Moving to a LIMIT Menu**

1. Press and hold the UP and DOWN buttons at the same time to enter SETUP mode. You will see SETUP.

2. Release the buttons, and you will see LIMIT 1 MENU.

3. (Optional) To move to the LIMIT 2 MENU, press the DOWN button. Press DOWN again to move to LIMIT 3 MENU, and again to move to LIMIT 4 MENU. To move back to a previous Limit menu, press UP.
Overview of LIMIT Menu Items
The Limit menu contains the following items. The remainder of this section provides more detail about each menu item.

<table>
<thead>
<tr>
<th>Menu Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>LIMIT. ENABLE</td>
<td>Turns limit sensing ON or OFF for this limit.</td>
</tr>
<tr>
<td>LIMIT. SET-POINT</td>
<td>Defines the signal level that causes the limit to change state.</td>
</tr>
<tr>
<td>LIMIT. RETURN PT.</td>
<td>Defines the signal level that causes the limit to return to its initial state.</td>
</tr>
<tr>
<td>LIMIT. ENERGIZE</td>
<td>Specifies whether to activate the limit when the signal is higher or lower than the set point</td>
</tr>
<tr>
<td>LIMIT. LATCHING</td>
<td>Allows you to latch an activated limit so that it remains ON until it is reset.</td>
</tr>
<tr>
<td>LIMIT. CHANNEL</td>
<td>Specifies which channel activates this limit (01 for single channel instruments).</td>
</tr>
<tr>
<td>LIMIT. SOURCE</td>
<td>Defines input as TRACK (transducer signal), PEAK value, or VALLEY value.</td>
</tr>
</tbody>
</table>
A Closer Look at the Menu Items
These descriptions provide a closer look at the options for each of the Limit menu items.

LIMIT.ENABLE
Allows you to enable or disable limit sensing for this limit. The two options for this menu item are:
- ON means limit sensing is active.
- OFF disables limit sensing, so that no limit will be activated.

Action
- When LIMIT.ENABLE is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice in the display. Then press ENTER to accept the displayed setting and move to the next menu item, LIMIT.SETPOINT.

LIMIT.SETPOINT
Lets you enter a numeric value for the signal level that changes the state of the limit.

This menu item displays six digits:
- The first digit at the left is the sign character, indicating polarity.
- The five digits to the right of the sign character represent the numeric value that will change the limit's state.

Action
- When LIMIT.SETPOINT is displayed, press ENTER to display the current setting. The first digit, the sign character, is flashing.
- To change the sign character, press UP or DOWN until you see your choice in the display (0 for positive, - for negative).
- Press ENTER to accept the displayed setting and move to the next digit to the right.
- To change any other flashing digit, press UP to increase the number by 1 or DOWN to decrease the number by 1.
• Press ENTER to accept the displayed number and move to the next digit to the right.
• When the last digit to the right is flashing, press ENTER to move to the next menu item, LIMIT.RETURN PT.

**LIMIT.RETURN PT.**

Allows you to set a numeric value at which the limit returns to its initial state from the state it entered by crossing the SETPOINT value. This number should differ from the SETPOINT value by at least 1% of full scale.

This menu item displays six digits:

- The first digit at the left is the sign character, indicating polarity.
- The five digits to the right of the sign character represent the numeric value that will return the limit to its initial state.

**Action**

- Carefully consider what value should be entered for the RETURN POINT. If the signal is expected to approach the SETPOINT from a lower value, the RETURN POINT value should be less (algebraically) than the SETPOINT. If the signal is expected to approach the SETPOINT from a higher level, the RETURN POINT should be higher (algebraically) than the SETPOINT.
- When LIMIT.RETURN PT. is displayed, press ENTER to display the current setting. The first digit, the sign character, is flashing.
- To change the sign character, press UP or DOWN until you see your choice in the display (0 for positive, - for negative).
- Press ENTER to accept the displayed setting and move to the next digit to the right.
- To change any other flashing digit, press UP to increase the number by 1 or DOWN to decrease the number by 1.
- Press ENTER to accept the displayed number and move to the next digit to the right.
- When the last digit to the right is flashing, press ENTER to move to the next menu item, LIMIT.ENERGIZE.
LIMIT.ENERGIZE

Allow you to specify whether to activate the limit when the signal is higher or lower than the setpoint.

- SIGNAL > SETPOINT means you want to activate the limit when the signal is higher than the setpoint.
- SIGNAL < SETPOINT means you want to activate the limit when the signal is lower than the setpoint.

Action
- When LIMIT.ENERGIZE is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice. Then press ENTER to accept the displayed setting and move to the next menu item, LIMIT.LATCHING.

LIMIT.LATCHING

Allows you to specify whether to latch the limit when it turns on, or to continue to track the signal level after a limit has been reached.

The two options for this menu item are:

- ON means that once a signal activates the limit, the limit indicator will remain activated until you reset it.
- OFF means that the limit will reverse immediately when the signal crosses the return point.

Action
- When LIMIT.LATCHING is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice. Then press ENTER to accept the displayed setting, and move on to the next menu item, LIMIT.INPUT CH.

LIMIT.INPUT CH.

Lets you specify the input channel that will activate this limit. The AG-300 is capable of many channels (including math channels), and you can set up a particular limit to monitor any one of these channels. If you have a single-channel AG-300, the setting is CHANNEL 1 (the default setting).
**Action**

- When LIMIT.INPUT CH. is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice in the display. Then press ENTER to accept the displayed setting and move to the next menu item, LIMIT.SOURCE.

**LIMIT.SOURCE**

Lets you designate the input source of the signal that will change the state of the limit. The AG-300's limit circuit has the ability to monitor the transducer's output (TRACK), its highest value (PEAK), or its lowest value (VALLEY). The limit circuit will monitor the selected source.

This menu has three options:

- TRACK (for tracking) means the source is the transducer signal without peak detection.
- PEAK means the source is the peak detector value.
- VALLEY means the source is the valley detector value.

**Action**

- When LIMIT.SOURCE is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice in the display. Then press ENTER to accept the displayed setting. The display will show the first menu item, LIMIT.ENABLE.
- At this point, you can press EXIT to leave SETUP mode and return to RUN mode. If you prefer, you can continue making changes to the Limit menu settings.

*IMPORTANT: Be sure that you press ENTER to accept the displayed setting before pressing EXIT to return to RUN mode.*
4.3 SYSTEM Menu

The SYSTEM menu allows you to set the transducer excitation voltage which will be sent to all transducers and to display the software revision resident in the AG-300.

Moving to the SYSTEM Menu
1. Press and hold the UP and DOWN buttons at the same time to enter SETUP mode. You will see SETUP.
2. Release the buttons, and you will see LIMIT 1 MENU.
3. To move to the SYSTEM menu, press DOWN repeatedly until you see SYSTEM displayed. (As you press DOWN, you will see LIMIT 2 MENU, LIMIT 3 MENU, LIMIT 4 MENU, and then SYSTEM.)

To leave SETUP mode and return to RUN mode at any time, press EXIT.

Overview of SYSTEM Menu Items
The SYSTEM menu contains the following items. The remainder of this section provides more detail about each menu item.

<table>
<thead>
<tr>
<th>Menu Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EXCITATION</td>
<td>Do not change this setting or you may alter the accuracy of the instrument!</td>
</tr>
<tr>
<td>SOFTWARE REVISION</td>
<td>Displays the software revision that is resident in this AG-300 (cannot be changed)</td>
</tr>
</tbody>
</table>
A Closer Look at the Menu Items
These descriptions provide more detail about the two SYSTEM menu items.

**EXCITATION**

Do not change this setting or you might alter the accuracy of the instrument!

**SOFTWARE REVISION**

Displays the software revision that is resident in your AG-300.

**Action**

- When the display shows SOFTWARE REVISION, press ENTER to display the current setting. You cannot change this setting.
- Press ENTER to move back to the first menu item, EXCITATION. To leave SETUP mode and return to RUN mode, press EXIT.

4.4 SERIAL COM Menu

The SERIAL COM menu allows you to display the settings for serial communications using the RS-232 or RS-485 interface.

**Moving to the SERIAL COM Menu**

1. Press and hold the UP and DOWN buttons at the same time to enter SETUP mode.
2. Release the buttons and you will see LIMIT 1.
3. To move to the SERIAL COM menu, press DOWN repeatedly until you see SERIAL COM displayed. (As you press DOWN, you will see LIMIT 2, LIMIT 3, LIMIT 4, SYSTEM, and then SERIAL COM).
To leave SETUP mode and return to RUN mode at any time, press EXIT.

**Overview of SERIAL COM Menu Items**
The SERIAL COM menu contains the following items. The remainder of this section provides more detail about each menu item.

<table>
<thead>
<tr>
<th>Menu Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>COM. ADDRESS</td>
<td>Displays the address of the instrument on the serial bus (normally &quot;00&quot;).</td>
</tr>
<tr>
<td>BUAD RATE</td>
<td>Displays the baud rate, or speed of transmission (normally 9600).</td>
</tr>
<tr>
<td>AUTO LINE-FEED</td>
<td>Displays the setting for automatic line feed during communication (usually on).</td>
</tr>
<tr>
<td>TRANSMIT TEST</td>
<td>Used to check out the serial link. Transmits “ADDRESS nn TEST” on the serial link.</td>
</tr>
</tbody>
</table>

**IMPORTANT:** You cannot change settings for the SERIAL COM menu items through the front panel of the AG-300. For instructions on how to change these settings, see Chapter 5, Data Communications.

**A Closer Look at the Menu Items**
These descriptions provide more detail about the SERIAL COM. menu items.
**COM. ADDRESS**

Displays the address that your AG-300 has on the serial bus.

**Action**
- When ADDRESS is displayed, press ENTER to display the current setting. Normally, this address is 00.
- To move to the next menu item (BAUD RATE), press ENTER.

**BAUD RATE**

Displays the baud rate, or the speed at which data are transmitted between the AG-300 and a data terminal. The rate of transmission refers to the number of bits sent each second.

**Action**
- When BAUD RATE is displayed, press ENTER to display the current setting. The default baud rate for the AG-300 is 9600 baud.
- To move to the next menu item (AUTO LINE FEED), press ENTER.

**AUTO LINE-FEED**

Displays the setting for automatic line-feed during serial communication. When this menu item is ON, the data terminal moves one line lower on the screen each time a carriage return is received. When automatic line feed is OFF, a new line will overwrite the previous line.

**Action**
- When AUTO LINE-FEED is displayed, press ENTER to display the current setting. Typically, the setting is ON.
- To move to the next menu item (TRANSMIT TEST), press ENTER.
TRANSMIT TEST

When activated, transmits “ADDRESS nn TEST” on the serial communications link. After the test message is transmitted, the display will read “MESSAGE SENT”.

Action

- When TRANSMIT TEST is displayed, pressing ENTER causes the message to be sent. The words “ADDRESS nn TEST” should appear on the terminal’s screen. Further, the words MESSAGE SENT will appear on the display of the AG-300.
- Press ENTER to move back to the first menu item, ADDRESS. To return to RUN mode, press EXIT.

4.5 Channel Menu

There are up to four transducer Channel menus, which allow you to define parameters for up to four transducers. You will see these menus displayed as CHANNEL 1 MENU, CHANNEL 2 MENU, CHANNEL 3 MENU, and CHANNEL 4 MENU. (Additional channels may be assigned as math channels and other purposes.)

The AG-300 is capable of four transducer channels. (Additional channels may be dedicated to other uses, such as math channels). If you have a single-channel instrument, only CHANNEL 1 will be active.

The same settings apply to all four transducer Channel menus. To simplify the discussion, we use the term Channel menu to refer to any of these menus.
Moving to a CHANNEL Menu
1. Press and hold the UP and DOWN buttons at the same time to enter SETUP mode. You will see SETUP.
2. Release the buttons, and you will see LIMIT 1 MENU.
3. To move to the CHANNEL 1 menu, press UP or DOWN until you see CHANNEL 1 in the display.

To leave SETUP mode and return to RUN mode at any time, press EXIT. (If you are entering a numeric value during the DAC or CALIBRATION setup steps, first press ENTER repeatedly to move through the displayed digits and to the next menu item, then press EXIT to return to RUN mode.)

IMPORTANT: If you change a setting for a menu item, be sure that you press ENTER to accept the displayed setting before pressing EXIT to return to RUN mode.

Overview of CHANNEL Menu Items
The transducer Channel menu contains the following items. The remainder of this section provides more detail about each menu item.
<table>
<thead>
<tr>
<th>Menu Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO-ZERO</td>
<td>Turns the auto-zero function ON or OFF for this channel.</td>
</tr>
<tr>
<td>FAST PEAK</td>
<td>Turns the analog peak detector ON or OFF for this channel.</td>
</tr>
<tr>
<td>AUTO CHECK</td>
<td>Enables or disables automatic calibration checking for this channel once per minute.</td>
</tr>
<tr>
<td>POWER-ON CALIBRATION</td>
<td>Always leave off or you will change the calibration of the instrument!</td>
</tr>
<tr>
<td>DISPLAY</td>
<td>Contains items that let you control the display of numbers and units:</td>
</tr>
<tr>
<td>DISPLAY DIGITS</td>
<td>Lets you specify the display of numbers as BIPOLAR (positive and negative numbers) or UNIPOLAR (positive numbers)</td>
</tr>
<tr>
<td>DISPLAY DEC. PT.</td>
<td>Allows you to specify the location of a decimal point. (If not shown, the decimal point is implied at the right of all digits).</td>
</tr>
<tr>
<td>DISPLAY COUNT-BY</td>
<td>Allows you to designate up to two positions as inactive digits, which will always read 0.</td>
</tr>
<tr>
<td>DISPLAY UNITS</td>
<td>Allows you to specify engineering units using up to four characters (letters, numeral or blanks).</td>
</tr>
<tr>
<td>DISPLAY AVERAGE</td>
<td>When ON, the display will average readings and update four times per second. When OFF, display updates very rapidly.</td>
</tr>
<tr>
<td>DAC SETUP</td>
<td>Contains items to control the instrument setup and the output signals:</td>
</tr>
<tr>
<td>DAC. CHANNEL</td>
<td>Allows you to select which channel will drive the output signal.</td>
</tr>
<tr>
<td>DAC. SOURCE</td>
<td>Allows you to specify whether the output signal is driven by the peak, track, or valley signal.</td>
</tr>
<tr>
<td>DAC. ZERO SCALE</td>
<td>Allows you to specify the value in engineering units which will produce a zero-value output signal.</td>
</tr>
<tr>
<td>DAC. FULL SCALE</td>
<td>Allows you to specify the value in engineering units which will produce a full-scale output signal.</td>
</tr>
<tr>
<td>Menu Item</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>CONVERSION RATE</td>
<td>Displays the analog-to-digital converter’s rate in samples/sec.</td>
</tr>
<tr>
<td>CALIBRATION TYPE</td>
<td>Allows you to specify which type of calibration (shunt cal., millivolts/volt cal., or known load cal.) that you wish to use for this channel.</td>
</tr>
<tr>
<td>CALIBRATION DATA</td>
<td>Allows entry of calibration data for the transducer being used, based upon your choice of calibration type.</td>
</tr>
<tr>
<td>CALIBRATE</td>
<td>Causes the AG-300 to recalibrate using the information provided to it in the last two steps.</td>
</tr>
<tr>
<td>UPDATE SIG. MOD?</td>
<td>Does not apply to the AG-300</td>
</tr>
<tr>
<td>DEFAULT SIG. MOD?</td>
<td>Does not apply to the AG-300</td>
</tr>
</tbody>
</table>
A Closer Look at the Menu Items
These descriptions provide a closer look at the options for each of the Channel menu items.

AUTO ZERO

Allows you to enable or disable the auto-zero function for this channel. When enabled, this function causes the AG-300 to reset the display to zero every 10 seconds when no signal is present. “No signal” is defined as 10 display counts or less for a period of 10 seconds. This removes the effect of slight temperature shifts in the transducer's output, and removes the need for any potentiometer adjustments for zero. Auto-zeroing does not occur when the signal exceeds the amount required to produce 10 counts on the display.

**IMPORTANT:** To compensate for the transducer's initial warm-up shift, the auto-zero function operates every two seconds during the first 60 seconds after the AG-300 is energized.

The two options for this menu are:
- ON means the auto-zero function is active.
- OFF disables the auto-zero function.

**Action**
- When AUTO-ZERO is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice in the display (ON or OFF). Then press ENTER to accept the displayed setting and move to the next menu item, FAST PEAK.
**FAST PEAK**

Allows you to turn the analog peak detector on or off for this channel.

The two options for this item are:
- ON turns the analog peak detector on.
- OFF turns the analog peak detector off.

**Action**
- When FAST PEAK is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice in the display. Then press ENTER to accept the displayed setting and move to the next menu item, AUTO=CHECK.

**AUTO CHECK**

Enables or disables the automatic calibration checking that occurs once per minute, which compensates for temperature change, if needed.

The two options for this menu are:
- ON will permit the automatic calibration check to occur once per minute in the absence of any signal which causes the display to show 10 counts or more.
- OFF disables the automatic calibration checking feature.

**Action**
- When AUTO-CHECK is displayed, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until you see your choice in the display. Then press ENTER to accept the displayed setting and move to the next menu item, POWER-ON CAL.
**POWER-ON CAL**

Enables or disables the automatic calibration which can occur when power is applied to the instrument.

This option must be "OFF" or you will change the calibration of the instrument and alter its accuracy!

**DISPLAY**

The DISPLAY menu contains five sub-menus that let you control the display of numbers and units on the AG-300.

**Action**

- When DISPLAY appears, press ENTER to display the first sub-menu item, DISPLAY.DIGITS.

**DISPLAY.DIGITS**

DISPLAY.DIGITS is a sub-menu which allows selection of the number of digits and range of the display for this channel. The choices are:

- BIPOLAR will display both positive and negative numbers, and has five full digits (+/- 99,999).
- UNIPOLAR will display positive numbers only, and has six full digits (0 to 999,999).

**Sub-menu Action**

- When DISPLAY.DIGITS appears, press ENTER to display the current setting for this sub-menu item.
- To change the setting, press UP or DOWN until you see your choice in the display.
- Then press ENTER to accept the displayed setting and move to the next sub-menu, DISPLAY.DEC. PT.

**DISPLAY.DEC. PT**

DISPLAY.DEC. PT allows you to place the decimal point location on the display. It will affect the display of all numbers on that channel.
**Sub-menu Action**

- When DISPLAY.DEC. PT appears, press ENTER to display the current setting for this sub-menu item.
- To change the setting, press UP or DOWN until you see your choice in the display. Press UP to move the decimal point one place to the right. Press DOWN to move the decimal point one place to the left. When no decimal point is displayed the location is implied at the right of all digits.
- When you see the decimal point displayed in the proper location, press ENTER to accept the displayed setting and move to the next display sub-menu, DISPLAY.COUNT-BY.

**DISPLAY.COUNT-BY**

DISPLAY.COUNT-BY allows you to designate up to two positions as inactive digits, so that they will always read zero. You may wish to use inactive digits to make the display less sensitive to a noisy signal.

The three options for this sub-menu item are:

- 00001 means all digits are active, and the display increments by 1’s.
- 00010 means one digit is inactive, and the display increments by 10’s.
- 00100 means two digits are inactive, and the display increments by 100’s.

**Sub-Menu Action**

- When 00000 is displayed, press UP or DOWN until you see your choice in the display.
- When you see your choice, press ENTER to accept the displayed setting and move to the next sub-menu, DISPLAY.UNITS.
**DISPLAY UNITS**
Allows you to specify the engineering units to be displayed.
You can specify up to four characters, and you can use any
combination of letters, numerals, or blanks.

The display shows the current setting, with the first position at
the left flashing.

**Sub-Menu Action**

- When a position (a character or the cursor) is flashing, press UP or DOWN until you see the appropriate
character or blank displayed.

Pressing UP moves forward through the character set; pressing DOWN moves backward through the character
set.

The blank is displayed between the last alphabetic charac-
ter (Z) and the first numeral (0).

- Press ENTER to accept the displayed character and
move to the next position to the right.

- When the last position at the right is flashing, press
ENTER to accept the displayed setting and move to
the next sub-menu, DISPLAY.AVERAGE.

**DISPLAY AVERAGE**
Allows you to control the rapidity with which the display will
fluctuate when a moving signal is displayed. There are two
choices:

- ON means that the display will update four times
each second. Readings taken will be averaged for 1/4
second, then displayed. Display averaging does not
affect the DAC output, or peak or limit detection,
which will proceed at the analog- to-digital converter
rate (usually 60 times per second).

- OFF permits the display to update at the full rate of
the analog- to-digital converter.
Sub-Menu Action

- When the display indicates DISPLAY.AVERAGE, press ENTER to display the current setting.
- To change the setting, press UP or DOWN until your choice is displayed.
- To accept the setting, press ENTER. The display will indicate the next menu item, LEAVE SUB-MENU.

LEAVE SUB-MENU
The function of this sub-menu item is to allow you to quickly move to the next menu item, DAC SETUP, without the need to move through all sub-menu items, if only changing one.

Sub-Menu Action

- When LEAVE SUB-MENU appears on the display, press ENTER to move to the next menu item, DAC SETUP.

DAC SETUP

The DAC. SETUP menu contains four sub-menus that let you control the full-scale range and output of the AG-300.

Action

- When DAC SETUP appears, press ENTER to display the first sub-menu item, DAC. CHANNEL.

Sub-menu Action

DAC. CHANNEL
Allows you to chose what signal you wish to serve to drive the Digital- to-Analog Converter output. Normally, the DAC located on a particular Amplifier board will be driven by that particular channel, but this need not be the case. For example, if several channels were assigned to load cells on a weighing platform, the sum of all the channels could (mathematically) drive one channel's DAC. Therefore, this sub-menu permits you to select what signal you wish to use to drive this channel's output.
• When DAC. CHANNEL appears, press ENTER to display the current setting for this sub-menu item. It will be a transducer channel number, or perhaps a math channel output.

• To change the setting, press UP or DOWN until you see your choice to drive this channel's DAC. Then press ENTER to accept the displayed setting and move to the next sub-menu, DAC. SOURCE.

**DAC. SOURCE**
The DAC. SOURCE sub-menu allows you to select what signal from the selected channel will drive the DAC. The choices are:

• TRACK source is the instantaneous transducer output (conditioned) of the selected channel.

• PEAK source is the output of the peak detector for the selected channel.

• VALLEY source is the output of the valley detector for this channel.

**Sub-Menu Action**

• When DAC. SOURCE appears, press ENTER to display the current setting for this sub-menu item.

• To change the setting, press UP or DOWN until you see your choice to drive this channel's DAC. Then press ENTER to accept the displayed setting and move to the next sub-menu, DAC. ZERO- SCALE.

**DAC. ZERO-SCALE**
DAC. ZERO-SCALE allows you to specify what value in engineering units you wish to correspond to zero output for the DAC.

**IMPORTANT:** When you enter the DAC.ZERO-SCALE sub-menu item, the DAC output (analog output) is forced to zero output volts.
Sub-Menu Action

- When DAC. ZERO-SCALE appears in the display, enter the value in engineering units that will correspond to a zero output signal from the DAC.
- When you have completed entering the value, press ENTER to accept the entry and move to the next sub-menu, DAC. FULL-SCALE.

**DAC. FULL-SCALE**

DAC. FULL-SCALE allows you to specify what value in engineering units you wish to correspond to full-value output for the DAC.

Sub-Menu Action

- When DAC. FULL-SCALE appears in the display, enter the value in engineering units that will correspond to a full-scale output signal from the DAC.
- When you have completed entering the value, press ENTER to accept the entry and move to the next menu, LEAVE SUB-MENU.

**IMPORTANT:** When you enter the DAC.FULL-SCALE sub-menu item, the DAC output (analog output) is forced to the full-scale output.

**LEAVE SUB-MENU**

The function of this sub-menu item is to allow you to quickly move to the next menu item, CONVERSION RATE without the need to move through all sub-menu items if only changing one.
Sub-Menu Action

- When LEAVE SUB-MENU appears on the display, press ENTER to move to the next menu item, CONVERSION RATE.

CONVERSION RATE

Allows you to view the rate at which data conversions are occurring in the ADC.

Action

- When CONVERSION RATE appears in the display, press ENTER to display the conversion rate in samples-per-second.
- Press ENTER to move to the next menu, CALIBRATION TYPE.

CALIBRATION TYPE

NOTE: The AG-300 is calibrated at the factory. Unless you have the equipment to recalibrate the unit to specified accuracy, do not alter this setting.

Allows you to choose the type of calibration technique you wish to use.

There are four choices:

SHUNT CAL.

In this form of calibration, the AG-300 inserts a known precision resistor into the transducer circuit, which causes a predictable apparent signal. The AG-300 then adjusts itself so that the indicator responds properly to this stimulus. This form of calibration is most applicable when the distances between the transducer and the instrument are short and not subject to a large amount of temperature variation.
MV/V CAL.

The full-scale transducer output, in millivolts-per-volt, is entered into the AG-300 at the proper point in the SETUP procedure. This value is the “Calibration Factor” (shown on the transducer's calibration record) and will be used by the AG-300 in mathematical calculations to scale the display. This technique is usually more accurate than shunt calibration, and will work with transducers which do not have shunt calibration values available.

KNOWN-LOAD CAL. (2-Point)

Calibration is performed manually, where you are prompted to enter values, then apply load to the transducer in the amount of the prompted value. This technique assumes that the transducer is linear, so the usual values are zero and full-scale.

KNOWN-LOAD CAL. (3-Point)

Similar to the 2-point case, but an extra point near mid-scale can be used, to help compensate for non-linearity of the transducer. The usual values are zero, half-scale and full scale, but you are not restricted to these values.

Action

• When CALIBRATION TYPE appears in the display, press ENTER to display the present selection.
• To change the type of calibration, press UP or DOWN until you see your choice in the display.
• To accept the displayed choice, press ENTER to accept the setting and move to the next menu item, CALIBRATION DATA.
CALIBRATION DATA

Allows you to enter values that will be used by the AG-300 to calibrate itself to the transducer. You will be prompted to enter the proper values; which values you are asked to enter will be keyed to your choice of the type of calibration.

Action

- When CALIBRATION DATA appears in the display, press ENTER to see the first sub-menu, FULL-SCALE MV/V. If your transducer has Transducer Identification, you don't need to enter this value, because it was entered automatically by the transducer.

FULL-SCALE MV/V

The transducer output, in millivolts-per-volt, is used by the AG-300 to set its amplification factor, and (in the case of the Millivolt-per-Volt Calibration Type) to calibrate the instrument. This value is normally found on the transducer calibration record issued by its manufacturer.

Sub-Menu Action

- When FULL-SCALE MV/V appears on the display, press ENTER to display the current setting. The first digit will be flashing.
- To change the setting, press UP (to increase the value) or DOWN (to decrease the value) until you see your choice in the display.
- Press ENTER to accept the displayed setting and move to the next digit to the right. When the last digit to the right is flashing, press ENTER to move to the next sub-menu, FULL-SCALE VALUE.
**FULL-SCALE VALUE**
Allows you to set the full-scale output in engineering units. If your transducer has *Transducer Identification*, you don't need to calculate this value, because it was entered automatically by the transducer.

**Sub-Menu Action**

- When FULL-SCALE VALUE appears on the display, press ENTER to display the current setting (in engineering units). The first digit will be flashing.
- To change the setting, press UP (to increase the value) or DOWN (to decrease the value) until you see your choice in the display.
- Press ENTER to accept the displayed setting and move to the next digit to the right. When the last digit to the right is flashing, press ENTER to move to the next sub-menu, which is a function of which type of calibration you have chosen. The choices are:
  - Shunt Calibration: Next item is SHUNT CAL VALUE
  - MV/V Calibration: Goes to LEAVE SUB-MENU
  - Known-Load Cal.: Next Item is KNOWN POINT 1

**SHUNT CAL VALUE (Shunt Calibration Only)**
Allows you to display or change the value that the AG-300 will display with the shunt calibration resistor. If your transducer has *Transducer Identification*, you don't need to calculate this value, because it was entered automatically by the transducer.

To calculate the shunt cal value, use the formula:

\[
SC \text{ VALUE} = \frac{\text{SCO} \times \text{FSR}}{\text{FSO}}
\]

where the terms have the following meanings:

(Example)

\[
\text{SCO} = \text{Shunt Calibration Output} \quad (1.5234 \text{ mv/v})
\]
The transducer's output under shunt calibration conditions found as "Shunt Cal Factor" on your Certificate of Calibration.

FSO = **Full-Scale Output** (3.0014 mv/v)

The transducer's full-scale output found as "Calibration Factor" on your Certificate of Calibration.

FSR = **Full-Scale Reading** (2500 psig)

The transducer's desired full-scale reading.

Using the numbers shown as examples, you would calculate the SC Value as follows:

\[
\text{SC VALUE} = \frac{1.5234}{3.0014} \times 2500.0 = 1268.9
\]

Be sure to locate the ohmic value of the transducer's shunt cal resistance, which was used when the shunt cal information was taken. For SENSOTEC transducers, this is usually 59,000 (59K) ohms. Make sure that the installed shunt calibration resistor is the proper value. This resistor is the large one on the Amplifier board. See the illustration, Figure 4.3.

![Figure 4.3 -- Amplifier Board Locations](image-url)

---

**Setup**
**Sub-Menu Action**

- When SHUNT CAL VALUE appears on the display, press ENTER to display the current setting. The first digit will be flashing.
- To change the setting, press UP (to increase the value) or DOWN (to decrease the value) until you see your choice in the display.
- Press ENTER to accept the displayed setting and move to the next digit to the right. When the last digit to the right is flashing, press ENTER to move to the next sub-menu item, LEAVE SUB-MENU.
- To check this value on the display while in the RUN mode, press and hold the red TEST button for 3 seconds. This will apply the Shunt Resistor and display the reading.

**KNOWN POINT 1 (Known-Load 2-Point or 3-Point Cal Only)**

Allows you to enter the engineering unit value associated with the first known-load calibration point. This value will, in general, be zero.

**Sub-Menu Action**

- When KNOWN POINT 1 appears on the display, press ENTER to display the current setting. The first digit will be flashing.
- To change the setting, press UP (to increase the value) or DOWN (to decrease the value) until you see your choice in the display.
- Press ENTER to accept the displayed setting and move to the next digit to the right. When the last digit to the right is flashing, press ENTER to move to the next sub-menu item, either KNOWN POINT MID (3-Point calibration type), or KNOWN POINT 2 (2-Point calibration type).
**KNOWN POINT MID (3-Point Calibration Type only)**
Allows you to enter the engineering unit value associated with the midpoint known-load calibration point. This value will, in general, be half-scale.

**Sub-Menu Action**

- When KNOWN POINT MID appears on the display, press ENTER to display the current setting. The first digit will be flashing.
- To change the setting, press UP (to increase the value) or DOWN (to decrease the value) until you see your choice in the display.
- Press ENTER to accept the displayed setting and move to the next digit to the right. When the last digit to the right is flashing, press ENTER to move to the next sub-menu item, either KNOWN POINT 2 (3-Point calibration type), or LEAVE SUB-MENU.

**KNOWN POINT 2 (2- or 3-Point Calibrations only)**
Allows you to enter the engineering unit value associated with the highest known-load calibration point. This value will, in general, be full-scale.

**Sub-Menu Action**

- When KNOWN POINT 2 appears on the display, press ENTER to display the current setting. The first digit will be flashing.
- To change the setting, press UP (to increase the value) or DOWN (to decrease the value) until you see your choice in the display.
- Press ENTER to accept the displayed setting and move to the next digit to the right. When the last digit to the right is flashing, press ENTER to move to the next sub-menu item, LEAVE SUB-MENU.
**LEAVE SUB-MENU**
The function of this sub-menu item is to allow you to quickly move to the next menu item, CALIBRATE, without the need to move through all sub-menu items, if only changing one.

**Sub-Menu Action**

- When LEAVE SUB-MENU appears on the display, press ENTER to move to the next menu item, CALIBRATE.

**CALIBRATE**
Allows you to actually perform the calibrations set up in previous steps. If you have chosen SHUNT CALIBRATION or MV/V CALIBRATION in the CALIBRATION TYPE menu item, pressing ENTER at this point will cause calibration to take place. If you have chosen KNOWN-LOAD CAL (either 2- or 3-Point), you will be prompted through the calibration steps.

**Action**

- When you see CALIBRATE in the display, press ENTER to proceed with the calibration.

If you have selected **SHUNT CALIBRATION**, the display will read DOING SHUNT CAL, and prompt you to APPLY 000000 XXXX (where XXXX is the engineering unit notation previously entered. When you have applied this no-signal input, press ENTER. The display will indicate WORKING, and calibration will take place. Upon completion, the display will indicate DONE, and the AG-300 will return to RUN mode.

If you selected **MV/V CALIBRATION**, the display will read DOING MV/V CAL, then prompt you to APPLY 000000 XXXX (where XXXX is the engineering unit notation previously entered). When you have applied this no-signal input, press ENTER. The display will indicate WORKING, and calibration will take place. Upon completion, the display will indicate DONE, and the AG-300 will return to RUN mode.
If you selected either **2-POINT CAL** (Known Load) or **3-POINT CAL** (Known Load), the display will read DOING 2 (or 3) POINT CAL, then prompt you to APPLY 000000 XXXX (where XXXX is the engineering unit notation previously entered). The 000000 number will be the same value you entered in the KNOWN POINT 1 step in the CALIBRATION DATA menu, above. When you have applied this input, press ENTER. The display will read WORKING, then APPLY YYYYYYYY XXXX, where the YYYYYY number will represent either the KNOWN LOAD MID value (3-Point calibration) or the KNOWN LOAD 2 value (2-Point calibration).

When you see APPLY YYYYYYYY XXXX, apply this load and press ENTER. The display will indicate WORKING. If this is a 2-Point calibration, the display will read DONE, and return to RUN mode. If it is a 3-Point calibration, the display will indicate APPLY ZZZZZZZZ XXXX.

When you see APPLY ZZZZZZZ ZZZZ, apply this load and press ENTER. The display will indicate WORKING, then DONE, and return to RUN mode.

**UPDATE SIG. MOD**

This does not apply to the AG-300.

**DEFAULT SIG. MOD?**

This does not apply to the AG-300.
5.1 Overview of the Communications Process

The AG-300 is designed to communicate with a remote computer system or terminal for the purpose of transferring data values from the AG-300 to the remote system. The remote computer or terminal also can control many of the functions performed by the AG-300.

A DB-25 serial communications connector is mounted on the rear of the Microprocessor board, and it uses standard terminal designations.

This chapter contains information about communications protocols, transmission formats, and some available commands.

A "Serial Communications Guide" is available to assist with the hookup and wiring for data communications. Ask for manual 008-0385-00, at no charge. Because the AG-300 uses the electronics of the Model SC200 instrument, consider the AG-300 as an SC200 when using the communications guide.
5.2 Protocol

The AG-300 is available with either of two communications protocols, RS-232 or RS-485. It is possible to have up to 127 channels with associated transducers on a single communications link. However, the protocols limit the number of channels and distances in the transmission paths.

EIA RS-232

EIA RS-232 standards provide for only one receiver and transmitter per loop, and a loop length of no more than 50 feet.

RS-485

RS-485 standards allow up to 32 devices per loop, and a loop length of no more than 4000 feet. All devices receive messages in parallel on the line, the so-called “multi-drop” system. To avoid garbled transmission, only one device should respond to a particular message. Therefore, every AG-300 on the loop must have a unique address.

If you have an AG-300 with more than one channel, transmission must be addressed to the appropriate channel within the instrument.
5.3 Transmission Formats

The standard format used for messages to and from the AG-300 is 8 data bits, no parity, with 1 stop bit, at 9600 baud.

**Messages from the AG-300**
Messages from the AG-300 are in standard ASCII format.

For example, the AG-300 would send the following message to indicate that the load seen by a load cell is 49.5 lbs:

000049.5

Each message is followed by a carriage return. If the automatic line-feed (AUTO LINE-FEED) feature is enabled, a line-feed character (ASCII code 10) precedes the carriage return.

**Transmission to the AG-300**
To change any of the parameters associated with communications or for any other type of transmission to the AG-300’s channels, use the format:

#WWXYYYYZZZZZ^

where the components have the following meanings:

#

is called the “come-alive” character, which alerts all SC’s that a message is coming, causing each instrument to enter its receive mode.
**WW**

is the AG-300 address (two ASCII characters).

**XX**

is the address of the channel (two ASCII characters). For “Channel” commands (those applying to a specific channel) these characters are needed. For “System” commands (those which apply to all channels, such as excitation voltage) these characters are not necessary.

**YY**

is the command code. For a list of valid command codes, see Section 5.4.

**ZZZZZ**

represents data information (up to 15 characters, including decimal point, if needed).

^  

represents a carriage return.
5.4 Available Commands

The following tables provide lists of some of the available FUNCTION and WRITE commands. You can use these two-character codes as the command code (YY) in transmitting to the AG-300.

**FUNCTION Commands** (partial list)

<table>
<thead>
<tr>
<th>Code</th>
<th>Function</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>F0</td>
<td>Transmit displayed data</td>
<td>Both</td>
</tr>
<tr>
<td>F1</td>
<td>Tare out signal on this channel</td>
<td>Chan.</td>
</tr>
<tr>
<td>F2</td>
<td>Remove tare on this channel</td>
<td>Chan.</td>
</tr>
<tr>
<td>F3</td>
<td>Calibrate the A/D converter on this channel</td>
<td>Chan.</td>
</tr>
<tr>
<td>F5</td>
<td>Apply shunt cal, transmit data on this channel</td>
<td>Chan.</td>
</tr>
<tr>
<td>F9</td>
<td>Transmit peak value for this channel</td>
<td>Chan.</td>
</tr>
<tr>
<td>FA</td>
<td>Transmit valley value for this channel</td>
<td>Chan.</td>
</tr>
</tbody>
</table>
**WRITE Commands** (partial list)

<table>
<thead>
<tr>
<th>Code</th>
<th>Function</th>
<th>Values</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>W1</td>
<td>Set baud rate</td>
<td>9600 = 0</td>
<td>Syst.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4800 = 1</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2400 = 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>1200 = 3</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>600 = 4</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>300 = 5</td>
<td></td>
</tr>
<tr>
<td>W2</td>
<td>Set automatic line-feed</td>
<td>ON = 1</td>
<td>Syst.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OFF = 0</td>
<td></td>
</tr>
<tr>
<td>W4</td>
<td>Set this SC’s address</td>
<td></td>
<td>Syst.</td>
</tr>
<tr>
<td>W1</td>
<td>Set continuous transmit of displayed values</td>
<td>ON = 1</td>
<td>Syst.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OFF = 0</td>
<td></td>
</tr>
</tbody>
</table>

**Example:** #0001F0 followed by a carriage return requests transmission of the last data point from Channel 1 of the AG-300 at address 00. #01W1 followed by a carriage return causes the AG-300 at address 01 to continuously transmit its displayed values.
Chapter 6

Hardware Description

6.1 The Package

The AG-300 is housed in a 3/8 DIN rugged aluminum case. The case measures 5.6" wide by 2.8" high by 8.5" deep.

Be sure to remove the power cord from the power source before attempting to remove the instrument from its case. Loosen the five Phillips-head machine screws that secure the back panel of the instrument to the case. These screws are located on the rear of the case, one at each of the four corners and one in the middle.

The instrument is painted with ripple-finish black powder coating, making it highly resistant to scratches and marks.

6.2 The Front Panel of the AG-300

The figure 6.1 shows the front panel and controls of a typical AG-300.
**The Display**  
At the top of the front panel is a 16-digit vacuum fluorescent display, where calibration values and menu items are displayed.

**The Controls**  
Below the display, the front panel has three sets of controls.

- Two FUNCTION/VALUE buttons (UP and CLEAR/DOWN).

- Five STATUS indicators (LED indicators for TARE and Limits).

- Two MENU buttons (ENTER and EXIT when the AG-300 is in SETUP mode). These same two buttons perform TEST and TARE functions, respectively, when the AG-300 is in RUN mode.
The AG-300's panel is generic, so it may change for a customer's application. For example, the ENTER/TEST button shown in the illustration might be used to turn on the display in another unit.

6.3 Printed Circuit Boards

The AG-300 has printed circuit boards that are plugged together. These boards will slide out of the rear of the case as a unit. Figure 6.2 shows the names and locations of these boards.

*Figure 6.2 -- Board Locations*
The following five boards are standard, and up to three additional option boards are available.

**Display Board**
The Display Board contains the display and all front panel controls. It is located forward of the other boards and is plugged into the Bus Card Backplane.

The functions of all lights and switches are controlled by the system software. Sensotec can alter these functions by changing the program stored in ROM. Thus, if you decide you want to make a functional change, a new ROM can probably be made to produce the desired results. Altered ROMs are available from Sensotec for a nominal charge.

**Bus Card Backplane**
The Bus Card Backplane Board serves as the connection between all boards in the system. It is located directly behind the Display Board.

This bus consists of seven connectors wired in parallel. Six of the connectors are 42 pins, and one is 20-pin.

**Power Supply**
The Power Supply Board is located directly behind the Bus Card Backplane Board, at the left side of the case. It contains the +15V, -15V, +5V, +2.5V Ref, -2.5V Ref, and the Excitation supplies (+ and -) for transducers.
Normal power for the system is 110VAC, 60 Hz. Alternately, a 220VAC, 50 Hz source may also be used, with proper changes on the Power Supply Board to accommodate this voltage. Contact Sensotec for appropriate procedure.

**Microprocessor Board**
The Microprocessor Board contains the microprocessor itself (68HC11), ROM, communications circuitry, and the serial link to other boards. It is located to the right of the Power Supply Board. All interboard communication is conducted in the AG-300 serially, thus minimizing the amount of cabling needed.

**Amplifier Board**
The Amplifier Board contains the signal amplifier, a microprocessor, the fast peak detector, the analog-to-digital converter (ADC), and the digital-to-analog converter (DAC) circuitry. This board is located to the right of the Microprocessor Board; a metal shield separates the two boards.

**Additional Option Boards**
Three additional board locations on the Bus Card are reserved for other options or additional channels.

Additional option boards for special functions are available. Each has a supplemental manual to describe its operation.
6.4 Replacing the Power Line Fuse

The power-line fuse is located within the instrument’s power connector assembly on the rear panel. Turn the instrument off and remove the power cord from the back of the instrument before replacing the fuse.

There is a small slot on the top of the power connector assembly. Place a small, flat-bladed screwdriver into this slot and gently pry open the back of the power connector assembly. This will reveal the fuse holder inside the power connector assembly.

You should use a 15/100 amp, 250 volt, size 3AG slow-blow fuse (SENSOTEC part number 029-3003-00).
Appendix

A.1 Error Codes

The AG-300 displays an error code when it cannot accomplish its intended mission. Each code is a four-digit number that displays the channel number and error code in the format:

\[
ERROR \ XXYZ
\]

where XX is the 2-digit channel number, and YZ is the 2-digit error code. For example, ERROR 0141 represents Error #41 on Channel 1. The following table lists error codes with the probable cause.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Meaning of Code</th>
<th>Possible Cause/Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>System</td>
<td></td>
<td></td>
</tr>
<tr>
<td>01-12</td>
<td>Floating point error</td>
<td>Incorrect setup information.</td>
</tr>
<tr>
<td>20</td>
<td>Channel Number greater than 15</td>
<td>Cycle the power off and on.</td>
</tr>
<tr>
<td>21</td>
<td>Stack Corrupted</td>
<td>Cycle the power off and on.</td>
</tr>
<tr>
<td>22</td>
<td>Card type not found</td>
<td>Cycle the power off and on.</td>
</tr>
<tr>
<td>25</td>
<td>Check character read error from Signature module</td>
<td>Try again. Usually noise causes this problem.</td>
</tr>
<tr>
<td>26</td>
<td>No Signature module found</td>
<td>Cycle the power off and on.</td>
</tr>
<tr>
<td>27-31</td>
<td>EEPROM communication error</td>
<td>Cycle the power off and on.</td>
</tr>
<tr>
<td>33</td>
<td>Signature Module wires reversed</td>
<td>Correct wiring to Signature Module</td>
</tr>
<tr>
<td>34</td>
<td>Type of card does not match the type of sensor/Signature Module</td>
<td>Connect a sensor/Signature Module of the correct type.</td>
</tr>
<tr>
<td>Amplifier</td>
<td></td>
<td></td>
</tr>
<tr>
<td>41</td>
<td>Shunt calibration out-of-range</td>
<td>Shunt Cal value too low or too high, or transducer lead open.</td>
</tr>
<tr>
<td>60</td>
<td>Amp. Bd. Processor not responding</td>
<td>Cycle the power off and on.</td>
</tr>
<tr>
<td>61</td>
<td>Known-Load Cal error</td>
<td>2nd or 3rd load point not larger than 1st.</td>
</tr>
<tr>
<td>64,66</td>
<td>Known-Load Cal error</td>
<td>Applied load caused A/D converter underrange.</td>
</tr>
<tr>
<td>Math Channel</td>
<td>Mathematics Channel error</td>
<td>Bad instruction or operand in mathematics or option channel.</td>
</tr>
</tbody>
</table>

**Appendix**
A.2  SETUP Menu Quick Reference Chart

• Enter the Setup Menus by pressing <UP> and <DOWN> together.
• Scroll through the available items using <UP> or <DOWN>.
• Select a menu item by pressing <ENTER>.
• Accept a value or setting by pressing <ENTER>.
• Leave the Setup Menus and return to Run mode by pressing <EXIT>.
<table>
<thead>
<tr>
<th>LIMIT 1 MENU</th>
<th></th>
<th>LIMIT 2 MENU</th>
<th>Same as LIMIT 1 MENU above.</th>
<th>LIMIT 3 MENU</th>
<th>Same as LIMIT 1 MENU above.</th>
<th>LIMIT 4 MENU</th>
<th>Same as LIMIT 1 MENU above.</th>
</tr>
</thead>
<tbody>
<tr>
<td>LIMIT ENABLE</td>
<td>ON</td>
<td>EXCITATION</td>
<td>EXCITATION= 5VDC</td>
<td></td>
<td>EXCITATION= 10VDC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LIMIT SET POINT</td>
<td>OFF</td>
<td>SOFTWARE REVISION</td>
<td>(displays firmware revision number)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LIMIT DEAD BAND</td>
<td>OFF</td>
<td>ADDRESS</td>
<td>(displays address)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LIMIT ENERGY</td>
<td>(enter value)</td>
<td>BAUD RATE</td>
<td>(displays baud rate)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LIMIT LATCHING</td>
<td>ON</td>
<td>AUTO LINE-FEED</td>
<td>(displays auto line-feed status)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LIMIT CHANNEL</td>
<td>TRACK</td>
<td>TRANSMIT TEST</td>
<td>(transmits &quot;ADDRESS on TEST&quot;)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LIMIT SOURCE</td>
<td>PEAK</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>VALLEY</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**CHANNEL 1 MENU**

(For strain gage amplifier card)

- **AUTO-ZERO**: ON, OFF
- **FAST PEAK**: ON, OFF
- **AUTO-CHECK**: ON, OFF
- **POWER-ON CAL**: ON, OFF

**DISPLAY SETUP**

<table>
<thead>
<tr>
<th>DISPLAY Digits</th>
<th>DISPLAY DEC PT</th>
<th>COUNT BY</th>
<th>DISPLAY UNITS</th>
<th>DISPLAY AVERAGE</th>
<th>LEAVE SUB-MENU</th>
<th>DAC CHANNEL</th>
<th>DAC SOURCE</th>
<th>DAC ZERO-SCALE</th>
<th>DAC FULL-SCALE</th>
<th>LEAVE SUB-MENU</th>
</tr>
</thead>
<tbody>
<tr>
<td>BIPOLAR (5 digits)</td>
<td>UNIPOLAR (6 digits)</td>
<td>00000</td>
<td>000.00000000</td>
<td>000.00000000</td>
<td>00000.00000000</td>
<td>001000000000</td>
<td>ON</td>
<td>OFF</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**DAC SETUP**

<table>
<thead>
<tr>
<th>DAC CHANNEL</th>
<th>DAC SOURCE</th>
<th>DAC ZERO-SCALE</th>
<th>DAC FULL-SCALE</th>
<th>LEAVE SUB-MENU</th>
</tr>
</thead>
<tbody>
<tr>
<td>(enter channel)</td>
<td></td>
<td>(enter value)</td>
<td>(enter value)</td>
<td></td>
</tr>
</tbody>
</table>

**CONVERSION RATE**

(Displays A/D conversion rate)

**CALIBRATION TYPE**

- TYPE=5 SHUNT CAL
- TYPE=5 MV/VCAL
- TYPE=SHUNT CAL
- TYPE= MV/VCAL

**CALIBRATION DATA**

<table>
<thead>
<tr>
<th>FULL SCALE MV/V</th>
<th>FULL SCALE VALUE</th>
<th>SHUNT CAL VALUE</th>
<th>KNOW POINT 1</th>
<th>KNOW POINT MID</th>
<th>KNOW POINT 2</th>
<th>LEAVE SUB-MENU</th>
</tr>
</thead>
<tbody>
<tr>
<td>(enter value)</td>
<td>(enter value)</td>
<td>(enter value)</td>
<td>(enter value)</td>
<td>(enter value)</td>
<td>(enter value)</td>
<td></td>
</tr>
</tbody>
</table>

**CALIBRATE**

<table>
<thead>
<tr>
<th>UPDATE SIG.MOD</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT SIG.MOD</td>
<td>YES</td>
<td>NO</td>
</tr>
</tbody>
</table>

**CHANNEL 2 MENU**

(Optional channel(s) may be installed)

**CHANNEL 3 MENU**

(Optional channel(s) may be installed)

**CHANNEL 4 MENU**

(Optional channel(s) may be installed)

---

A-4  Appendix
A.3 Warranty and Repair Policy

Limited Warranty on Products
Any of our products which, under normal operating conditions, proves defective in material or in workmanship within one year from the date of shipment by SENSOTEC, will be repaired or replaced free of charge provided that you obtain a return material authorization from SENSOTEC and send the defective product, transportation charges prepaid with notice of the defect, and establish that the product has been properly installed, maintained, and operated within the limits of rated and normal usage. Replacement or repaired product will be shipped F.O.B. our plant. The terms of this warranty do not extend to any product or part thereof which, under normal usage, has an inherently shorter useful life than one year. The replacement warranty detailed here is the buyer's exclusive remedy, and will satisfy all obligations of SENSOTEC whether based on contract, negligence, or otherwise. SENSOTEC is not responsible for any incidental or consequential loss or damage which might result from a failure of any SENSOTEC product. This express warranty is made in lieu of any and all other warranties, express or implied, including implied warranty of merchantability or fitness for particular purpose. Any unauthorized disassembly or attempt to repair voids this warranty.
Obtaining Service Under Warranty

Advance authorization is required prior to the return to SENSOTEC. Before returning the items, either write to the Customer Service Department, c/o SENSOTEC, Inc., 2080 Arlingate Lane, Columbus, Ohio 43228, or call (614) 850-5000 with: 1) a part number; 2) a serial number for the defective product; 3) a technical description (with information to assist us in understanding the application and the observed difficulty) of the defect; 4) a no-charge purchase order number (so products can be returned to you correctly); and 5) ship and bill addresses. At this time you will be issued a Return Material Authorization number (RMA#) on which to ship the unit(s) back to SENSOTEC. Shipment to SENSOTEC shall be at buyer's expense and repaired or replacement items will be shipped F.O.B. our plant in Columbus, Ohio. Non-verified problems or defects may be subject to an evaluation charge. Please return the original calibration data with the unit.

Obtaining Non-Warranty Service

Advance authorization is required prior to the return to SENSOTEC. Before returning the item either write to the Customer Service Department, c/o SENSOTEC, Inc., 2080 Arlingate Lane, Columbus, Ohio 43228, or call (614) 850-5000 with: 1) a part number; 2) a serial number for the defective product; 3) a technical description (with information to assist us in understanding the application and the observed difficulty) of the defect; 4) a purchase order number to cover SENSOTEC's repair cost; and 5) ship and bill addresses. At this time you will be issued a Return Material Authorization number (RMA#) on which to ship the unit(s) back to SENSOTEC.
After the product is evaluated by SENSOTEC, we will contact you to provide the estimated repair costs before proceeding. Shipment to SENSOTEC shall be at buyer's expense and repaired items will be shipped to you F.O.B. our plant in Columbus, Ohio. Please return the original calibration data with the unit.

**Repair Warranty**
All repairs of SENSOTEC products are warranted for a period of 90 days from date of shipment. This warranty applies only to those items which are found defective and repaired, and does not apply to products in which no defect was found and returned as is or merely recalibrated. Out-of-warranty products may not be capable of being returned to the exact original specifications or dimensions.